

## Warranty Policy



Benny's offers a 1 year warranty **from the date of purchase** on all large appliances such as (11.9cu – 19.2cu Refrigerators, Stoves, Coolers, Freezers, Washers & Dryers), 6 months warranty on small appliances such as (Microwaves, 3.5cu – 9.25cu Refrigerators, & Range Hoods) and 3 months warranty on appliances used for commercial purposes.

A surge protector must be purchased along with appliance for validation of Warranty.

The original invoice/receipt must be made available at the time of reporting any warranty issues.

All warranty issues must be reported via email or in person to the below address.

A \$25 refundable deposit, within Belize City, and \$100 for San Pedro, Caye Caulker & all districts, is required prior to a technician visiting the location of the appliance.

A deposit is not required for those who return the appliance to our service department. Benny's will not deliver any repaired appliance to the customer's location.

This warranty covers parts and labor for all warranty issues in Belize. All other warranty issues, outside of Belize City, will include a service charge of **\$1.13** per kilometer for total travel distance.

In the event the technician confirms a legitimate warranty issue, the initial deposit will be fully refunded. Note that the travel allowance will not be refunded.

In the event that the technician confirms a non-warrantable issue, an estimate will be provided prior to any works being carried out. The estimate must be paid in full prior to service.

Note that this warranty does not cover electrical issues such as but not limited to a blown fuse, burnt board, burnt wire, burnt windings on motor, and/or burnt power cord due to the electrical company via low voltage, high voltage, and/or black outs. It is suggested that all quality SANKEY appliances be installed using an appropriate surge protector.

**SANKEY®**

Warranty Desk  
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