



## **AC Warranty Policy**

Benny's offers a 3 month warranty from the date of purchase on all Air conditioners.

The original invoice/receipt must be made available at the time of reporting any warranty issues.

All warranty issues must be reported via email or in person to the below address.

A \$25 refundable deposit, within Belize City, and \$100 for San Pedro, Caye Caulker & all districts, is required prior to a technician visiting the location of the unit.

A deposit is not required for those who return the unit to our service department. Benny's will not deliver any repaired unit to the customer's location.

This warranty covers parts and labour for all warranty issues in Belize. All other warranty issues, outside of Belize City, will include a service charge of **\$1.13** per kilometer for total travel distance.

In the event the technician confirms a legitimate warranty issue, the initial deposit will be fully refunded. Note that the travel allowance will not be refunded.

In the event that the technician confirms a non-warrantable issue, an estimate or report will be provided prior to any works being carried out. The estimate must be paid in full prior to service.

Note that this warranty does not cover electrical issues such as but not limited to a blown fuse, burnt board, burnt wire, burnt windings on motor, and/or burnt power cord due to the electrical company via low voltage, high voltage, and/or black outs. It is recommended that all units be installed by a qualified and licensed technician and is properly wired and properly grounded. It is also recommended to install a Surge Protective Device available at Benny's.

Warranty Desk  
2 ½ Mls. Philip Goldson Hwy.  
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Belize City, Belize  
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